



### **ADDENDUM 3**

#### **SUBJECT: POSTPONEMENT OF ROUTINE VISITS**

#### **CONTRACT RT72-2018: THE APPOINTMENT OF SERVICE PROVIDER TO SUPPLY AND DELIVER OF MEDICAL OXYGEN TO HOME PATIENT ON BEHALF OF THE STATE FOR THE PERIOD 1 APRIL 2018 TO 31 MARCH 2023**

The patients that are being services through RT72-2018 contracts are classified by the Department of Health as a vulnerable segment of the population to COVID 19 and as contracting this virus increases the rate of mortality within this group.

Through the consultations with the National Department of Health, Provincial Health Department, and the service provider Vital Aire (Pty) Ltd, an agreement was reached to have the service provider to minimize the patient interaction to protect both employees and patients. This arrangement is, however, subject to Vital Aire (Pty) continuing to respond to request for for new patients, emergency calls (24hrs) and patient requests for medical cylinders with relevant accessories.

In addition, the arrangement is agreed upon with the following conditions:

- Physical routine visits to be reduced to every six months.
- Telephonic interaction with patients every three months
- Physical visits should be done if patients experience problems which necessitates such a visit.
- All patients must be notified of the above arrangements.
- The service provider must ensure that the call center is 24 hours, fully operational to ensure that the patients have necessary support.
- Compliance reports must be completed for both the three-monthly telephonic interaction and the physical routine visit every six months.

This arrangement has been in effect from 26 March 2020 and will continue to be in effect until further notice when it has been established that the risk of being infected with COVID-19 has been reduced to the acceptable level in terms of dealing with the patient serviced through RT72-2018 contract. Engagement with the departments will be continued to monitor the arrangement effectiveness.

Yours faithfully,

**MANTSHENG TSHINAVHA**

**for CHIEF DIRECTOR: TRANSVERSAL CONTRACTING**

**DATE: 18 March 2021**